

Caring Heart



Helping Hands

Chrismark Care

Chrismark Care Brochure

Caring Heart, Helping Hands

At Chrismark Care we offer ongoing floating support on an outreach basis to users of health and social care services who are residing in their own accommodation.

We also offer supported accommodation which are homely and comfortable self-contained flats and rooms with en-suite facilities and shared communal areas.

To find out more please contact us:

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0745 488 4119

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Website: www.chrismarkcare.co.uk

Services Provided

Service users at CHRISMARK CARE will be allocated a support worker who will be available to offer support such as:

- Drafting a joint needs lead Support Plan with the resident
 - General monitoring of individual's adherence to their support/treatment plan, medication compliance, attending to therapeutic sessions and outpatient appointments
 - Signposting and facilitating access to community services, not limited to , but including such services as advocacy, housing and educational services
 - Facilitating liaison with relevant care professional and other agencies
 - Supporting residents to define their views of independence and work towards it including independent accommodation and a fulfilling social life.
 - Providing input to periodic reviews under the Care Program Approach
 - General counselling and emotional support
 - General advice
 - Assistance with shopping, budgeting, claiming benefits etc.
 - Arranging social events, liaising with relatives and friends
 - Promoting life skills, including, advice on cooking, cleaning and dealing with minor repairs such as changing light bulbs etc.
 - Supporting service users to move onto appropriate accommodation and monitoring them for an agreed period.
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Our Outreach Service

CHRISMARK CARE offers ongoing floating support on an outreach basis to users of health and social care services who are currently living in their own accommodation and residing within the local borough, and those who would have been discharged from our supported accommodation.

This model of support promotes the reduction of admissions to hospital and it may also help to facilitate early discharge from hospital. Floating support allows the service user to remain in contact with their social support network, their employment and the education system whilst maintaining independence.

Service Offered

The service delivered to the outreach service are based on the practices and principles to that of the supported accommodation offered by CHRISMARK CARE

- General monitoring of individual's adherence to their community care plan, medication compliance, attending to therapeutic sessions and outpatient appointments
- Facilitating liaison with relevant care professional and other agencies
- Providing input to periodic reviews under the Care Program Approach
- General counselling and emotional support
- General advice and advocacy
- Assistance with shopping, budgeting, claiming benefits, personal care, etc.
- Arranging social events, liaising with relatives and friends
- Promoting life skills, including, advice and support on cooking, cleaning and dealing with minor repairs such as changing light bulbs etc.

Levels of Support:

Levels of support may vary greatly depending on the needs of the individual. The levels of support required by the service user will be determined by the Care Coordinator/social worker. The level of need identified for the service user will be reflected in the number of hours of support he/she requires.



Staffing Group:

Throughout the staffing group there is a wealth of experience, skills and knowledge amongst the team who have worked in various settings within the adult social care and adult mental health service and are experienced in dealing with emotional and social problems. As part of our induction criteria it is mandatory for all our support staff to complete a core competency training in the following:

- Assessment (including; risk assessment) and support planning
- Health and Safety – Risk assessment / Management
- Protecting vulnerable adults from abuse
- Bullying and Harassment
- First Aid training
- Fire training
- Equal Opportunity
- Conduct and Capability
- Managing violence and aggression
- Dual Diagnosis



In addition to this we commission needs training programmes from recognised training providers to ensure our staff are equipped to deliver appropriate care and support to our service users.



Chriskark Care aims to support all staff to access National Vocational Qualification in Health and Social Care and progress unto level 2 and team leaders unto level 3 and level 5 Diploma.

Facilities which one can expect at CHRISMARK CARE!

Chrismark Care offers a homely and comfortable environment including a range of accommodation from self-contained flats, rooms with en-suite facilities and shared communal areas, however each resident will have access to:

- A good sized communal kitchen with individual locked cupboards
- Bathroom and separate shower
- A well furnished living area
- Individual rooms furnished and decorated to a very high standard
- Garden area which allow service users to use and relax
- Laundry facilities
- Small secure facilities for the safe storage of personal property e.g. cash, passport etc.



Each service user will be allocated and will be responsible for keys to their own bedroom and to the external doors of the premises.