

Chrismark Care Ltd

Chrismark Care

Overall
rating**Inadequate**Requires
improvement

Good

Outstanding

Are services

Safe?

Inadequate

Effective?

Inadequate

Caring?

**Requires
improvement**

Responsive?

**Requires
improvement**

Well led?

Inadequate

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at www.cqc.org.uk/location/1-3959746821

We would like to hear about your experience of the care you have received, whether good or bad.

Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC:

- 1) All policies and procedures have been reviewed with an external council and updated where necessary.
- 2) One professional added to the management team to enhance compliance.
- 3) More involvement of Service Users in the assessing of their care needs with full consent from them and relatives.
- 4) Reviews of all care plans and 1on1 supervision for all staff.